

For more information contact:

Later Life and Memory Service
Beckett Unit
Hollins Park Hospital
Hollins Lane
Winwick
Warrington
WA2 8WA

Tel: 01925 664 041

Our patients matter

Mersey Care NHS Foundation Trust listens and responds to patients and their carers to help improve the services we deliver.

If you have any comments, compliments or concerns you can speak with a member of staff or contact our **Patient Advice and Liaison Service (PALS) and Complaints Team**.

Telephone: **0151 471 2377**
Freephone: **0800 328 2941**
Email: palsandcomplaints@merseycare.nhs.uk

To request this leaflet in an alternative format or language, please speak to a member of staff.

Mersey Care NHS Foundation Trust

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Mersey Care
NHS Foundation Trust

Community and Mental Health Services

Later Life and Memory Service, Warrington

Care Home Liaison Team

merseycare.nhs.uk

As part of Warrington Later Life and Memory Service we offer a dedicated care home liaison team to provide support. This includes two senior nurse practitioners within the team.

The care home liaison nurses will complete routine proactive visits at their current care homes. They complete routine memory reviews and complex cases work and respond to duty calls for residents in their specific care homes. They will also complete assessments and reassessments for any residents referred to LLAMS by their GP.

Our two senior nurse practitioners, Zoe and Chiara work specific days during the week. Please see below for which nurse is attached to which care home. We also work with relevant professionals such as consultant psychiatrists, advanced clinical pharmacist, primary care and social services.

Zoe Owen, senior nurse practitioner

Monday to Friday, 9am to 3pm
Contact number: 07826 577 741

Zoe covers:

- Gainsborough House
- Green Park
- Thelwall Grange.

Chiara Berry, senior nurse practitioner

Tuesday, Wednesday and Friday, 9am to 5pm, Contact number: 07787 868 623

Chiara covers:

- Meadow view
- Heathside Mews
- Whittle Hall.

Aims of the service are to:

- Reduce avoidable hospital admissions and the need for care home moves by providing timely support
- Where appropriate, reduce the use of antipsychotic medication and promote non pharmacological approaches to treatment
- Offer support and advice to maximise residents' quality of life. Formulating treatment approaches that are person centred.

Should you have any concerns regarding your residents' mental health if they're under LLAMS team, it is advisable to complete the following:

- Check resident's physical health, this includes obtaining a urine sample to rule out urinary tract infection and routine bloods
- Check is resident in pain or constipated; please use your care home pain scale and assessments
- Have there been any recent changes to the resident's medications as prescribed
- Check the resident's psychological wellbeing. Is the cause of their agitation/distress environmental? For example, boredom, overstimulation, noise
- Has anything happened that may have affected the residents' mood or behaviour? For example, changes to their personal circumstances, or a bereavement or loss
- As part of the antipsychotic reviews annual blood tests will need to be completed and these will be requested prior to their review.

If neither Zoe or Chiara is available, please contact the LLAMS team on 01925 664 041 careawareias.co.uk