

# Adult Referrals to Mental Health Services in North Liverpool (v5 - From 13.11.2015)



All Primary Care Mental Health Referrals for **ADULT** patients for the North Liverpool area should be sent to the Assessment and Immediate Care Service, Clock View Hospital, 2a Oakhouse Park.

## 1) All New Patient *Urgent Assessments*

- ❑ **0151 330 7207 - Assessment and Immediate Care Service** (9am-9pm Monday to Friday, 9am-5pm Weekends until further notice)
- ❑ **0151 330 7229 - (FAX)** – Urgent assessment within the next few days
- ❑ **Out of Above Hours** - If the issue is very urgent you may contact A&E Liaison Team on 0151 529 8145 for advice and guidance (Not emergency service and staff on duty may not always be immediately available).

## 2) All New Patient *Routine Referrals*

- ❑ **Choose & Book** – Refer to “**Mental Health Adults of all ages/...../Adult & Older people's Mental Health Services North Liverpool, Sefton & Kirkby**”
- ❑ Write to Assessment and Immediate Care Service, Clock View Hospital, 2a Oakhouse Park, Liverpool, L9 1EP or fax to above number.

## 3) Patients known to Mental Health Services

- ❑ **Urgent reassessment** – Contact your usual Consultant Psychiatrist: Dr R Martinez, Dr Pervez, Dr S Vovnik, (phone numbers below or fax on 0151 737 4870) Times: Monday – Friday 9am-5pm.
- ❑ **Out of hours: 5-8pm Monday to Friday, 9am-5pm Saturday / Sunday.** Community Mental Health Team (Not emergency service and staff may not always be immediately available) - 0151 479 3891. If out of these hours use contact numbers in section 1) All New Patient Urgent Assessment.
- ❑ **Community Psychiatric Nurses:** Contact the CMHT on 0151 479 3817 to check if a CPN is attached to a known patient and how to contact them.

## 4) Community Team Contact numbers

FORENAME	SURNAME	DESIGNATION	PHONE NO
Brian	McAdam	CMHT Manager	0151 479 3817
Andrea	Balfour	Primary Care Mental Health Liaison Practitioner	07980 795303
Peter	Jackson	Primary Care Mental Health Liaison Practitioner	07970 118505
Dr	Martinez	Med Sec: Emma Stewart / Gillian Whalley	0151 479 3812
	Vovnik	Med Sec: Pamela Appleton	0151 479 3813
	Pervez	Med Sec: Wendy Cameron	0151 479 3811

## 5) Domiciliary visits or requests for a Mental Health Act Assessment

- ❑ Contact the appropriate medical secretary as above for known Service Users.
- ❑ Ring the Assessment and Immediate Care Service for new referrals (details above).

**PLEASE NOTE: Try to avoid sending patients to A&E or ringing A&E.**

### **Child and Adolescent Referrals**

To make a referral for a young person 0 - 17 please refer to CAMHS Single point of access Team. Phone number : 0151 252 5525 or 0151 293 3662 Fax number: 0151 293 3698 (CAMHS Single Point of Access, Alder Hey, Mulberry house, Eaton Road.)

**URGENT REFERRAL- PSYCHOSIS NOT SUSPECTED** - If young person is aged 16 -17, and referral is urgent, refer to Mersey Care Assessment Service on Phone number: (0151) 330 7207, Fax Number: (0151) 330 7229

**ROUTINE REFERRAL - SUSPECTED PSYCHOSIS** - young person aged 14 -35, please refer directly to the Early Intervention in Psychosis Team on phone: (0151) 250 6271 Fax: (0151) 250 6274.

URGENT REFERRAL - SUSPECTED PSYCHOSIS - young person aged 14 -35, please refer to Mersey Care Assessment and Immediate Care Service as above.

## Older Adults Referrals to Mental Health Services in North Liverpool (v4 – From 22.06.15)

All Primary Care Mental Health Referrals for **OLDER ADULT** patients for the North Liverpool area should be sent to Older Adults Team, Ferndale Unit, University Hospital Aintree Site.

### 1) All New Patient *Urgent Assessments*

- PA to Dr Rahman                      **0151 479 3819** (9am-5pm) Mon to Fri
- PA to Dr Gaur                         **0151 479 3818** (9am-5pm) Mon to Fri
- **FAX REFERRALS:**                 Please fax all referrals to **0151 737 4870**
- **Out of Hours**                         Contact the Assessment and Immediate Care Service for advice and support if required on **0151 330 7207**. (9am-9pm Monday to Friday, 9am-5pm Weekends until further notice)

### 2) All New Patient *Routine Referrals*

- **CHOOSE & BOOK:** Refer to “**Mental Health Adults of all ages/...../Adult & Older people's Mental Health Services North Liverpool, Sefton & Kirkby**”
- **LETTER REFERRALS** Please write to the following address:

North Liverpool CMHT (Older Adults Referral)  
Mersey Care NHS Trust Community Hub, Norris Green, Falklands Approach, Norris Green, Liverpool, L11 5BS.

### 3) Patients known to Mental Health Services

- Urgent reassessment – Contact your Consultant Psychiatrist in the numbers below:
- **Out of hours (9am-5pm Saturday / Sunday)** Community Mental Health Team (Not emergency service and staff on duty may not always be immediately available) on **0151 479 3886**.
- Community Psychiatric Nurses: Contact the CMHT Reception on **0151 479 3882** to check if a CPN is attached to a known patient and how to contact them.
- Ring the Assessment and Immediate Care Service for advice and support if required on **0151 330 7207**. (9am-9pm Monday to Friday, 9am-5pm Weekends until further notice)

### 4) Community Team Contact numbers

FORENAME	SURNAME	DESIGNATION	PHONE NO
Andrew	Garrity	CMHT Manager	0151 250 6127
Andrea	Balfour	Primary Care Mental Health Liaison Practitioner	07980 795303
Peter	Jackson	Primary Care Mental Health Liaison Practitioner	07970 118505
Dr	Rahman	Medical Secretary	0151 479 3819
	Gaur	Medical Secretary	0151 479 3818

### 5) Domiciliary visits or requests for a Mental Health Act Assessment

- Contact the appropriate medical secretary as above for known Service Users.
- Ring the appropriate medical secretary above for new referrals.
- Ring the Assessment and Immediate Care Service for advice and support if required on **0151 330 7207** (9am-9pm Monday to Friday, 9am-5pm Weekends until further notice)

## Referrals to Learning Disability Services in Liverpool (v4-From noon on 22.06.2015)

### 1. LETTER REFERRALS

Please write to the following address

#### Liverpool Community LD Team

Mersey Care NHS Trust Community Hub, Norris Green, Falklands Approach, Norris Green, Liverpool, L11 5BS.

### 2. FAX REFERRALS:

Please fax all referrals to: (0151) 737 4870.

### 3. CHOOSE & BOOK REFERRALS:

Please select the following service in choose and book:

#### **Learning Disabilities services Liverpool**

An Intake Meeting is held weekly within team. Please mark as Urgent, if referral requires attention within working week, and liaise directly with team manager Yvonne Hornby (contact details below).

Acute referrals should be directed to adult mental health channels – see previous sheet.

#### **Key contacts:**

<i>FORENAME</i>	<i>SURNAME</i>	<i>DESIGNATION</i>	<i>PHONE NO</i>
Yvonne	Hornby	Manager	(0151) 737 4800
Sakib	Shamas-UD-Din	Consultant	(0151) 737 4800
Helen	Lacey	Medical Secretary	(0151) 330 7389
Steevart	Durairaj	Consultant	(0151) 737 4800
Paula	Carmichael	Medical Secretary	(0151) 330 7388
Community	Team		(0151) 737 4800